

York Mumbler Awards Feedback

Haxby Road Primary Academy

- to all the staff at Haxby Road they have all gone above and beyond throughout even checking in on us through the holidays.
- Being supportive and keeping in contact
- amazing school, get letters and updates each week
- Haxby road has forged forward without missing a blink in their approach to supporting parents and the children with homeschooling and time away from school.
- Haxby Road Primary Academy have been absolutely amazing during the pandemic. They have sent work, checked up on us through phone calls and through the online platform. My daughter was upset one day so she had her own phone call. The school comments on every single piece of work that gets sent into school. They offer so much encouragement to the children and parents. I have emailed for extra ideas and had a response straight away. The communication is outstanding and as a parent I have felt very informed. The school always goes the extra mile for every child that attends.
- My children like many have missed their school, their routines and their friends. But as a parent I have missed my daily chats with the teachers, the parents in the playground, the buzz of the school, the assemblies, the pta fundraising events. The teachers have been amazing keeping in touch speaking to the children weekly, setting activities etc. And I know how hard school have worked to provide updates and information to all parents as well as confining to engage the children
- the school have been absolutely brilliant throughout lockdown I managed to keep my kids at home for the first 11 weeks and they sent plenty of things to do with them and phoned us once a week to check in with us. I had to send them back into school 3 weeks ago due to extra hours at work and they have absolutely loved being back at school.
- The school have kept parents informed of everything happening during the pandemic.
- The whole school approach has been extremely supportive. They all rallied quickly and efficiently to develop new systems to ensure all the kids were supported during this time. I've been able to speak directly to my sons teacher, assistant teachers and the administration team. We have also had support via email from the pastoral care team and should I have needed it they were on the end of the phone. One teacher even collected a prize posted to my child at our old address and hand delivered it. My son's class teacher has been amazing, setting work on an app, making phone calls to families, recording weekly stories and just generally being there for her kids.
- They consistently go above and beyond, not only in academic standards but pastoral care and community feel. All four of our kids love it. Excellent school!

- They have been brilliant with my older 2 children in terms of work set and communication. They also let my youngest (who is not due to start in their nursery til September) go for an afternoon when both me and her dad has to work. Her normal nursery was closed.
- they have been open throughout lock down supporting vulnerable children and families of key workers. They are also providing support for families at home helping with home schooling checking on emotional wellbeing and so much more.
- They have done everything they could of during lockdown for my children to continue to learn
- They have supported everyone all the time, in school and at home. What a school community!
- They've gone above and beyond to accomadate key worker children, including working good Friday and Easter Monday and worked right through Easter and half term.

Haxby road enhanced resource provision unit

- Having children with additional needs such as autism is challenging for any school. Haxby road ERP make it look easy. They are always there with a kind smile to help and they teach our children as if they were the only child they had to worry about. Exceptional is not a big enough word. During the pandemic they have creatively tried to help support vulnerable children and their families and their doors have not closed. Thank you to them all from the bottom of our hearts x
- They cater for a wide variety of additional needs at the school. Throughout lockdown we have had weekly lengthy phone conversations with my daughters teacher and she has chatted away to my daughter as well. They created fun videos to engage the children (no generic lessons would work for these children, so everything was tailored to each individual child), left us voice messages and comments encouraged us to upload what we had been doing as well and responded by copying the activities themselves (even the fully grown adults) or adding positive comments. My daughter couldn't wait to go back (she suffers from anxiety and trauma from a previous academic setting and has Autism)- so this is a real turn around and a true reflection of how brilliant they are and how much she missed them.
- They have been extremely caring and nurturing with my child since he has been there and also very understanding. My child has been happy with his time there and I cannot thank them enough for all the support they give both my child and me